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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet	1	of	1

Complete if Known

Application No.	10/682,601
Filing Date	10/09/2003
First Named Inventor	Ian Clubb
Art Unit	2152
Examiner Name	Whipple, Brian P.
Attorney Docket No.	1160215/0509834

U.S. PATENT DOCUMENTS

Examiner initials	Cite No.	DOCUMENT NUMBER Number-Kind code[2] *(if known)*	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- None			

FOREIGN PATENT DOCUMENTS

Examiner initials	Cite No.	Foreign Patent Document Country Code[3]-Number[4]-Kind code[5] (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T[6]
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T[6]
		None	

CONVERGYS CROSS REFERENCES

Examiner initials	Cite No.	
/BW/	1	Office Action dated 12/31/2007 for U.S. Application Serial No. 10/666,631

EXAMINER SIGNATURE /Brian Whipple/ DATE CONSIDERED 08/05/2008

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